

## **TROPHY SOLUTIONS AFRICA: TERMS AND CONDITIONS: 2023**

1. All trophies collected by / delivered to Trophy Solutions Africa should be accompanied by a fully completed Professional Hunting Register, supported by original hunting permits, signed by the respective responsible person,
2. All goods are accepted by Trophy Solutions Africa accepting that the goods were legally obtained, and proof thereof rests with the Client / Hunting Outfitter / Professional Hunter. It is assumed that all permits obtained / received are valid and will be produced on request to a representative of Department of Environmental Affairs and / or local Provincial Authority,
3. Proper and correct trophy tagging is the responsibility of the Hunting Outfitter. No responsibility will be accepted for miss-tagged / incorrect tagged trophies, and the results thereof,
4. Assistance with field preparation of trophies (only pachyderms, hippo and giraffe) can be arranged through Trophy Solutions Africa. Responsibility of field preparation remains with the Hunting Outfitter,
5. Although great care is taken throughout our entire process, we indemnify ourselves for hair slip and bacterial defects or damage that may occur. It is the responsibility of the Hunting Outfitter to ensure that trophies are subjected to accepted field preparation standards,
6. Raw trophies will be processed (dipped) upon receipt to ensure no damage / cross-contamination can occur whilst in our possession. Should a client not have responded within 6 months from our initial e-mail contact, the trophies will be subjected to a storage fee or your trophies may be sold to cover some of our processing costs,
7. Once a client has confirmed his information, it is the client's responsibility to inform us of any change of address / clearing agent / tannery / taxidermy,
8. Work is done at the client's risk. We are not responsible for any loss or damage to goods due to fire, strike, theft, or act of God,
9. As the tanning of skins are done through a third party, no responsibility will be accepted for any damage that may have occurred during the tanning process,
10. Although good care will be taken in packaging, Trophy Solutions Africa will not be responsible for any damage, once goods are dispatched from our premises,
11. Processed trophies will be kept for 3 months after the client has been advised that payment is due and trophies are ready to ship. After this period has lapsed, a client will be liable for storage fees or the trophies may be sold to cover our processing costs,
12. Our prices does not include VAT (if applicable), packing, transport, administration, export documentation fees, courier charges or shipping costs,
13. Trophy Solutions Africa will accept Electronic Wire Transfer (EFT/ SWIFT), Credit Card or Cash for means of payment. Credit Card transactions will carry a 3.5% or 5.0% surcharge, depending on the type of card,
14. Funds have to be transferred in the invoice currency and to the account details as provided,
15. All taxidermy orders will require a 60% deposit payment, before mounting will commence. The balance is due before releasing for shipping or collection,
16. All goods remains the property of Trophy Solutions Africa until paid in full,
17. No items will be exchanged or refunded.